



STANDARDS THAT ARE FAR FROM STANDARD

Environmental and Quality Policy Statement

This company is committed to an operating philosophy based on openness in communication, integrity in serving our customers, fairness and concern for our employees and responsibility to the communities within which we operate.

Our vision is to exceed customer expectations for quality, safety, sustainability, cost, delivery and value. Additionally, we are dedicated to creating a profitable business culture that is based on the following principles:

OUR PEOPLE

Our employees' welfare and interests are foremost throughout all aspects of our business and how we conduct our affairs. We are committed to:

1. Creating and nurturing an environment of success based on honesty and integrity;
2. Equitable sharing in the success of the company;
3. Empowerment through training and communication;
4. Individual growth and equal opportunity;
5. Designing and providing a safe and secure work environment.

OUR CUSTOMERS/CLIENTS

Customer needs are paramount and represent the highest priority within our business. Our obligation is to proactively seek out and define customer needs while addressing all requests expeditiously without creating false expectations.

OUR ENVIRONMENT

FDS & FDS Consult are committed to supporting the communities within which we operate. We believe in the practice of social responsibility and encourage similar behaviour in our employees, contractors and suppliers.

We support the conservation of the physical environment and the prevention of pollution at our facilities and as such, our environmental commitments include:

1. Protection of the environment;
2. Conformity to compliance obligations;
3. Continual improvement;
4. Prevention of pollution and sustainable use of resources;
5. Climate change mitigation and adaptation;
6. Protection of biodiversity and ecosystems;
7. Other specific commitment(s) relevant to our context.
8. Working within stated objectives;

We proactively comply with all applicable safety, environmental, legal and regulatory requirements to which we subscribe (including ISO 14001).

OUR QUALITY

Our organisation is committed to achieving competitive excellence and providing our customers with products and services designed, produced and maintained to meet or exceed their expectations by:

1. Complying with all customer, statutory and regulatory requirements, and obligations;
2. Enabling employees to achieve business and professional goals;
3. Continually improving our processes via our EQMS;
4. Extending our EQMS practices throughout our Supply Chain
5. Working within the ISO 9001 framework and within stated objectives

Beginning with a clear definition of customers' expectations, we strive to consistently meet or exceed them. We adhere to all applicable standards and customer specific requirements and endeavour to provide processes that ensure we achieve this in order to build a robust business.

Nick Waterfield
Managing Director

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